



Malti Jaswal – Chief Operating Officer, Health Insurance TPA of India Ltd.

Malti Jaswal is a post graduate from Delhi University and has worked with general insurance industry since 1986, both in public sector and multinational insurers. From 2008 she has focussed exclusively on health insurance, starting as CEO of a TPA and later providing domain expertise to many prestigious projects. She is also an active member of industry multi-stakeholder working groups/committees on health insurance.

She has published many papers relating to Universal Health Coverage, RSBY technology platform, TPA best practices, claims management, fraud control etc. She has developed a Certification Course on Health insurance for Insurance Institute of India, comprising of 3 Books – Basics of Health Insurance, Health Insurance Claims Management and Health Insurance Operations launched by IRDA Chairman in August 2013.

She is currently working as Chief Operating Officer with Health Insurance TPA of India, a joint venture of 4 public sector general insurance companies and GIC of India.